

# Physical Therapy Clinic Migrates to Cloud for HIPAA Compliance and Operational Efficiency

HEALTHCARE CLINIC

## THE CHALLENGE

### Fast Growing Clinic Needs IT Services Help To Manage Growth

The Jackson Clinics, located across Northern Virginia, were on a growth spurt and were acquiring multiple practices to keep up with demand.

While this was great for business, they knew they would have a problem trying to manage a patchwork of different IT systems. Each office had its own set of hardware and software, which made data inaccessible to employees in other offices.

Clearly this was terribly inefficient, not to mention expensive, and with more growth on the horizon it was critical to consolidate all applications and data across every single office. They were also concerned with HIPAA compliance, and were unclear which offices were actually meeting the necessary standards.

Solving this quagmire was job one before any more growth could occur!

The clinic's newly upgraded network architecture and centralized data center was a huge benefit for both patients and employees.

## THE SOLUTION

### Migrating to Cloud-based Data Center for HIPAA Compliance

Ntiva recommended that Jackson Clinics move to a centralized, cloud-based model for all of their data and applications.

After a careful audit of each location, we came up with a migration plan that would cause the minimum of disruption possible. A due diligence

security audit was also performed across the board, to ensure that all physical, network and process security measures were in place, to ensure HIPAA compliance.

Proactive cybersecurity management and monitoring, data encryption software and a robust data backup and disaster recovery solution were all integral parts of the proposed security solution.

An ongoing managed IT and security services plan was also agreed upon, to keep Jackson Clinics on point with using technology to help them grow and compete, while keeping security top of mind!

## THE IMPACT

### Streamlined Day-to-day Operations and Long-Term Strategic IT Planning

The clinic's newly upgraded network architecture and centralized data center meant both patients and employees could now move from one location to another, bringing immediate benefits to day-to-day operations.

This new solution meant that opening up new clinics would be much easier and cost much less, avoiding the expense of installing and maintaining software and hardware in every single location.

Improving digital security across the entire company was also a critical move, as maintaining HIPAA compliance was and is a top priority.

Ntiva continues to provide for one hundred percent of Jackson Clinic's technology needs, from day-to-day management to strategic technology planning, in order to help this business provide the ultimate in patient care.

**Ready to harness the power of digital transformation? Set up an exploratory call to see how Ntiva's IT consulting services can help you meet your business needs.**

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