

Law Firm Moves to Cloud for Security and Compliance Reasons



The Challenge

A Washington, D.C. based legal firm, with about 150 distributed employees, had **various staff members with limited IT experience trying to manage their entire business technology landscape.**

As the firm continued to expand, they were concerned that **their existing IT infrastructure wouldn't support their new business plans**, and didn't have the in-house IT expertise that was needed to make the right strategic decisions.

Many **computers and servers were out of date**, they were **running out of digital storage**, and they were **falling behind on strict industry regulations** surrounding document storage and retrieval.

Help was needed to steer this firm on the right course!

The Solution

For starters, **Ntiva immediately stepped in to provide onsite IT support for the lone staff member who was trying to handle desktop support needs**, and was drowning in requests.

Many employees had gone rogue and were using whatever applications they happened to favor, which was a nightmare to support.

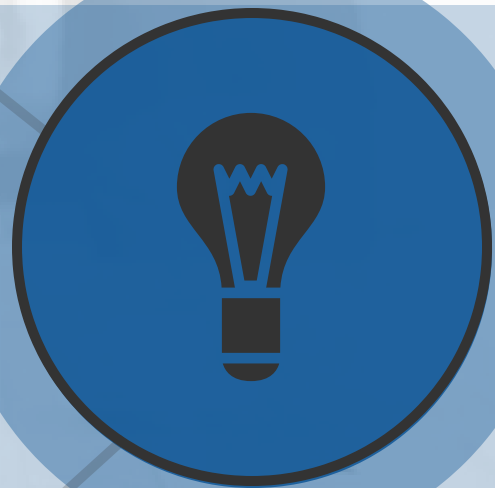
The next step was to **migrate the entire office to Microsoft Office 365**, to ensure all employees were **using the exact same business software.**

Employee training was scheduled, and **Ntiva's help desk was there 24/7** to answer any questions or concerns that employees had as they moved to the new productivity software.

Outdated network infrastructure that was hindering performance was replaced, and **a new network design was proposed.**

This included the move to a new **cloud-based** document and retrieval solution, a critical step in **complying with industry regulations.**

The firm was relieved to find out that **this was more cost-effective than they originally thought**, due to our relationships with hardware and software vendors, which lets us procure new devices and servers for our clients at a much lower cost



The Impact

One of the most critical tasks was to **quickly help the firm devise an efficient yet secure way to store and manage** literally hundreds of terabytes worth of data.

Law firms must adhere to **strict archival compliance standards** that are mandated by both state and federal laws, as they store highly confidential and valuable client information.

Ntiva proposed a cloud-based virtual server solution that would streamline their data storage and retrieval needs, and allow for unlimited scalability as they grew.

All necessary **security measures were put in place** to make sure the firm was compliant, including securing data "at rest" and data "in transit", as well as other cyber security measures that were badly needed.

The **new network design helped the firm improve operational productivity**, including updated computers and software that made employees both happier and more productive.

Document storage and retrieval has now been completely over-hauled, ensuring **not only easy access but compliance to strict security standards.**

Ntiva continues to work with internal staff to **help alleviate the workload and offers strategic IT consulting** as needed.